

Law Firm Reference Guide to LegalBillReview.com



WHAT WE DO

- Manage legal bill review and resolution directly with you, as requested by our mutual client
- Law firm support provided by experienced former AmLaw 100 billing partners
- Reviews conducted by US-based attorneys with subject-matter expertise
- We collaborate with you while focusing on the guidelines and resolution

WHAT WE DON'T DO

- We don't use automated software or AI for reviews
- We don't make subjective calls beyond the scope of the client's written outside counsel guidelines
- We don't delay payments intentionally—our goal is timely resolution

APPEALS TIMELINE

- **Appeals:** Turnaround within 1–3 business days
- **Ongoing Dialogue:** We do not finalize the process until you and we are in agreement

BEST PRACTICES

- **Before Submitting Invoices:** Double-check entries for guideline compliance—adjustments made after submission won't retroactively fix a non-compliant invoice
- **Need to Appeal?** Use the [appeal link](#) in the credit memo email and include specific rationale for why a flagged entry complies with the guidelines

CONTACT US ANYTIME

LawFirmSupport@LegalBillReview.com



Brian Arbetter, Esq.

General Counsel,
VP Compliance/Law Firm Relations
Email: brian@legalbillreview.com
Phone: 484-324-4510



Sarah Wager, Esq.

Director, Law Firm Relations
Email: sarah@legalbillreview.com
Phone: 484-297-7625